

PLANNING FOR SUCCESS



South West Region

PROVINCIAL CONSISTENCY

- Opened in July 2011 – one consistent system across Ontario
- One DSO agency in each of the MCCSS nine regions
- All nine DSO agencies have the same name
- Same Logo
- Same colour scheme
- Same tag line - “Your access point for adult developmental services”
- Same MCCSS training for Assessors/Service Navigators across the province

SOUTH WEST REGION – YOUR DSO

- Bruce County
- Chatham-Kent
- Elgin County
- Grey County
- Huron County
- London-Middlesex (**Head Office**)
- Oxford County
- Perth County
- Sarnia-Lambton
- **Windsor-Essex**

KEY FUNCTIONS OF DEVELOPMENTAL SERVICES ONTARIO

Described in

- The Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008
- “Policy Directives for Application Entities” under the authority of the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008*

KEY FUNCTIONS OF DSO AGENCIES

- Provision of Information
- Confirmation of Eligibility
- Assessment of Support Needs
- Linking people to services and supports

PROVISION OF INFORMATION

DSO will provide information...

- In person (*****FYI – Due to the Global Covid-19 Pandemic - ALL DSO's are following Provincial Safety Guidelines and Protocols – no in-person meetings until further notice*****)
- Video Call, FaceTime, Zoom, BlueJeans, etc...
- On the telephone
- By e-mail
- Provincial Website (www.DSOntario.ca)
- CSCN Website (www.cscn.on.ca)
- Community presentations

CONFIRMING ELIGIBILITY

- Confirmation of Eligibility for Ministry-Funded Adult Developmental Services and Supports (Policy Directive 2.0)
 - Person must have a developmental disability in accordance with the Act and Regulations
 - Must be at least eighteen years-of-age – you may apply at 17.5 years of age
 - A resident of Ontario
 - Canadian citizen, landed immigrant status, or permission to stay in Canada by Citizenship and Immigration Canada

CONFIRMATION OF DEVELOPMENTAL DISABILITY

Required documentation

- A **psychological assessment** or report signed by a psychologist or psychological associate registered with the College of Psychologists of Ontario (or equivalent body in another province) that states the individual has a developmental disability in accordance with the Act and Regulation

DEVELOPMENTAL DISABILITY - DEFINITION

Under the Act and Regulation, a person has a developmental disability if the person has the prescribed significant limitation in **cognitive functioning** and **adaptive functioning** and those limitations:

- Originated before the person reached 18 years of age; and
- Are likely to be life-long in nature; and
- Affect areas of major life activity, such as personal care, language skills, learning disabilities, the capacity to live independently as an adult or any other prescribed activity.

BEGINNING APPLICATION PROCESS

- People wishing to apply for adult developmental services contact DSO – for children under 18 years of age – they should contact the DSO as they turn 17.5 years of age
- Calls go to Tanya Sangerman or Alison Chmara (Intake/Team Support)
- Tanya/Alison collect basic information from the applicant/their representative
- The application request is assigned to an Assessor-Service Navigator
- The process begins (typically two separate meetings to gather the information)

ASSESSMENT OF SUPPORT NEEDS

The Application Entity shall use the Application Package as the provincially-consistent method to assess the support needs of applicants eligible for Ministry-funded adult developmental services and supports in accordance with the Act

- The “Application Package” consists of:
 - The Application for Developmental Services and Supports (ADSS), and
 - The Supports Intensity Scale© (SIS-A©)

APPLICATION FOR DEVELOPMENTAL SERVICES & SUPPORTS (ADSS)

- ADSS is used consistently across Ontario
- Completed by a MCCSS trained, certified Assessor
- Ideally – 2 to 4 respondents participate in process
- Average meeting time 1.5 to 3 hours

ADSS

Consists of seven sections:

1. General Intake Information – collected at Intake with Tanya or Alison
2. About the Individual – Faith, Marital Status, Communication Ability (expressive & receptive), Hearing, Vision, Mobility, Living Situation
3. Getting to know you – Likes, Dislikes, Best Practices, Dreams, Goals, Support Network
4. Current Services and Supports (including high school) and Service Requests – waiting lists/registry:
 - Passport Funding
 - Residential Supports – Group Living, Supported Independent Living (SIL), Individualized Residential Model (IRMI), Host Family
 - Community Participation Supports – MCCSS funded daytime support programs
 - In Home Respite
 - Out of Home Respite
 - Person Directed Planning (Facilitation)
 - Specialized Services - APSW Referrals, RSA Behaviour Supports Referrals
5. Additional Medical and Behavioural Supports
6. Care Concerns
7. Unpaid Caregiver Concerns

SUPPORTS INTENSITY SCALE© (SIS-A©)

- Published in 2004 by the American Association on Intellectual and Developmental Disabilities, Washington, DC
- Measures practical support requirements of adults with intellectual and developmental disabilities
- Considered valid with adults between 16 and 72 years of age
- ***SIS is used consistently across Ontario***
- ***Completed by a MCCSS trained, certified Assessor***
- ***Ideally – 2 to 4 respondents participate in process***
- ***Average meeting time 1.5 to 3 hours***

SIS-A© ASSESSMENT

Determines the:

- ▶ Type of supports required;
- ▶ Frequency of the supports;
- ▶ Daily Support Time required to deliver the supports

In each of the following areas:

- Home Living
- Community Living
- Lifelong Learning
- Health and Safety
- Social Activities
- Employment
- Protection and Advocacy

ASSESSOR SUMMARY REPORT (ASR)

- Prepared by the Assessor following the completion of both the ADSS and the SIS-A
- ASR is a document that summarizes the information collected using both the ADSS and the SIS-A
- Used in the south west when considering applicants for available resources

ASSESSOR – SERVICE NAVIGATORS

- Complete the Application for Developmental Services and Supports (ADSS)
- Administer the Supports Intensity Scale© (SIS-A©)
- Assessor Summary Report
- Provide formal referrals for other “Specialized” provincially funded government services – RSA Behaviour Supports, APSW Services, etc.
- Perform service navigation function
- Receive updates from the person/family and enter the information into the MCCSS Database (DSCIS)
- Assessor training is centralized – delivered and certified by MCCSS
- Administering SIS requires certification (inter-rater reliability)
- Re-certification every 18 months – moving to annually
- This person is your **ongoing contact** for questions, concerns, updates, etc.

SERVICE NAVIGATORS & HOUSING NAVIGATORS

- These positions were created by MCSS as a result of the Ombudsman's Report – “Nowhere to Turn” from their investigation into the Ministry of Community and Social Services' response to situations of crisis involving adults with developmental disabilities.
- These positions provide an extra layer of support to families who may be heading towards a crisis and/or whose situations may demand a significant amount of time and energy to try to alleviate the issue(s) at hand.
- The hope is that by meeting with a Service Navigator or a Housing Navigator, a person or family may be able to avoid going into a deeper predicament that may require additional resources and/or additional agency involvement.

PRIORITIZATION PROCESS

- Legislation assigns responsibility for prioritization to future “Funding Entity”
- On interim basis, MCCSS is responsible for prioritization and allocation of resources
- DSO does **not** determine priority level
- DSO does **inform** prioritization process

DEVELOPMENTAL SERVICES CONSOLIDATED INFORMATION SYSTEM (DSCIS)

- DSCIS is the provincially mandated information system used by all 9 DSO agencies
- Electronic records can be sent from one DSO to another
- Will provide MCCSS with access to a wealth of data (statistics)

UNDERSTANDING THE FINANCIAL PART OF THE DEVELOPMENTAL DISABILITY SYSTEM

FYI – ODSP has nothing to do with the DSO and vice-versa

They are separate agencies, each responsible for separate and different functions.

They do not share information or databases.

DSO = Support Funding and/or MCCSS Funded Services/Programs

ODSP = Income Support (monthly)

UNDERSTANDING THE FINANCIAL PART OF THE DEVELOPMENTAL DISABILITY SYSTEM

DSO – Developmental Services Ontario Services and Supports

Two main types of support/service resources:

Existing Resources – typically MCCSS funded residential supports, MCCSS funded daytime support programs, Out of Home Respite

New funding from the province – Passport, IRMI, etc.

ODSP - Ontario Disability Support Program

Income Support to provide rent, food, clothing, telephone, etc.;

It is **NOT** a pension;

For adults 18 years and older – people can apply at 17.5 years old

ODSP Employment Supports

Available to those who can (eventually) work **independently** without ongoing supports

DSO - SOUTHWEST REGION OFFICE LOCATIONS

171 Queens Avenue, Suite 750
London, Ontario
N6A 5J7
519-963-1891

945 3rd Avenue East, Suite 12
Owen Sound, Ontario
N4K 2K8
519-371-8428

59 Lorne Avenue East, Unit 1
Stratford, Ontario
N5A 6S4
519-272-0500

3200 Deziel Drive, Suite 309
Windsor, Ontario
N8W 5K8
519-945-3797

420 East Street North, Suite 14
Sarnia, Ontario
N7T 6Y5
519-344-2629

Toll Free
Telephone: 1-855-437-6797
Fax: 1-877-462-1509



Questions?

